



CASE | STUDY



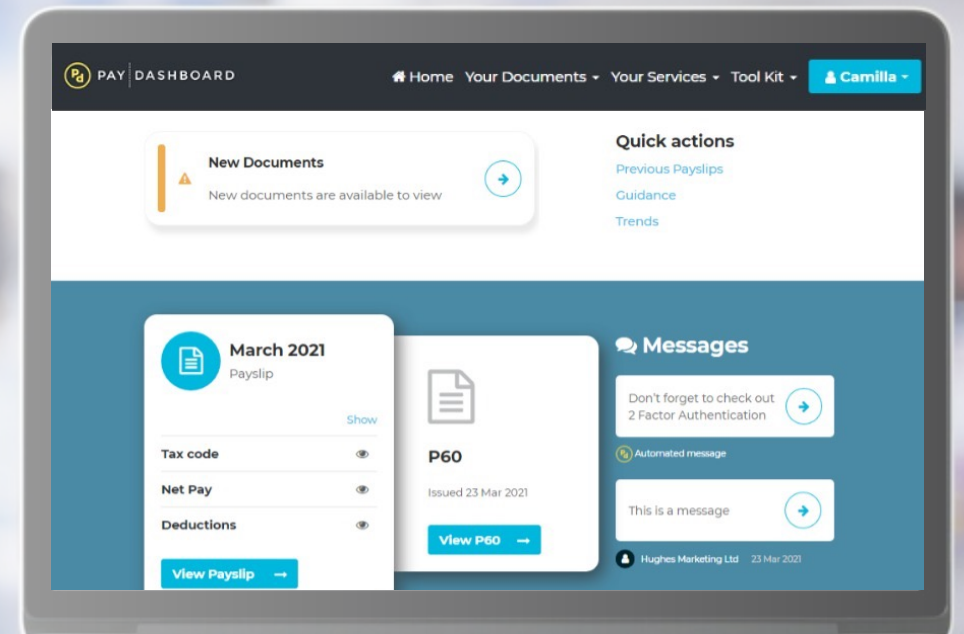
Avery Healthcare chose PayDashboard as a future-proof and scalable solution for their growing care home group

EXECUTIVE SUMMARY

With plans to open 3 new homes each year, Avery needed a streamlined payroll and payslip solution that would facilitate their growth strategy. So they partnered with PayDashboard.

In doing so, Avery Healthcare was able to:

- Provide a reliable, consistent employee payday experience across the whole group
- Improve engagement with employee communications
- Maintain the standard of payday experiences as the group continues to hire new staff and open new homes





THE BACKGROUND

Avery Healthcare runs over 70 payrolls, on a mixture of monthly and 4-weekly cycles, with the support of their payroll provider.

Charlotte Fennell is Payroll Manager for Avery Healthcare, overseeing the payroll operation for the whole group.

As a large care home group with ambitions to open 3 new homes every year, the most important consideration when choosing partners and suppliers is longevity.

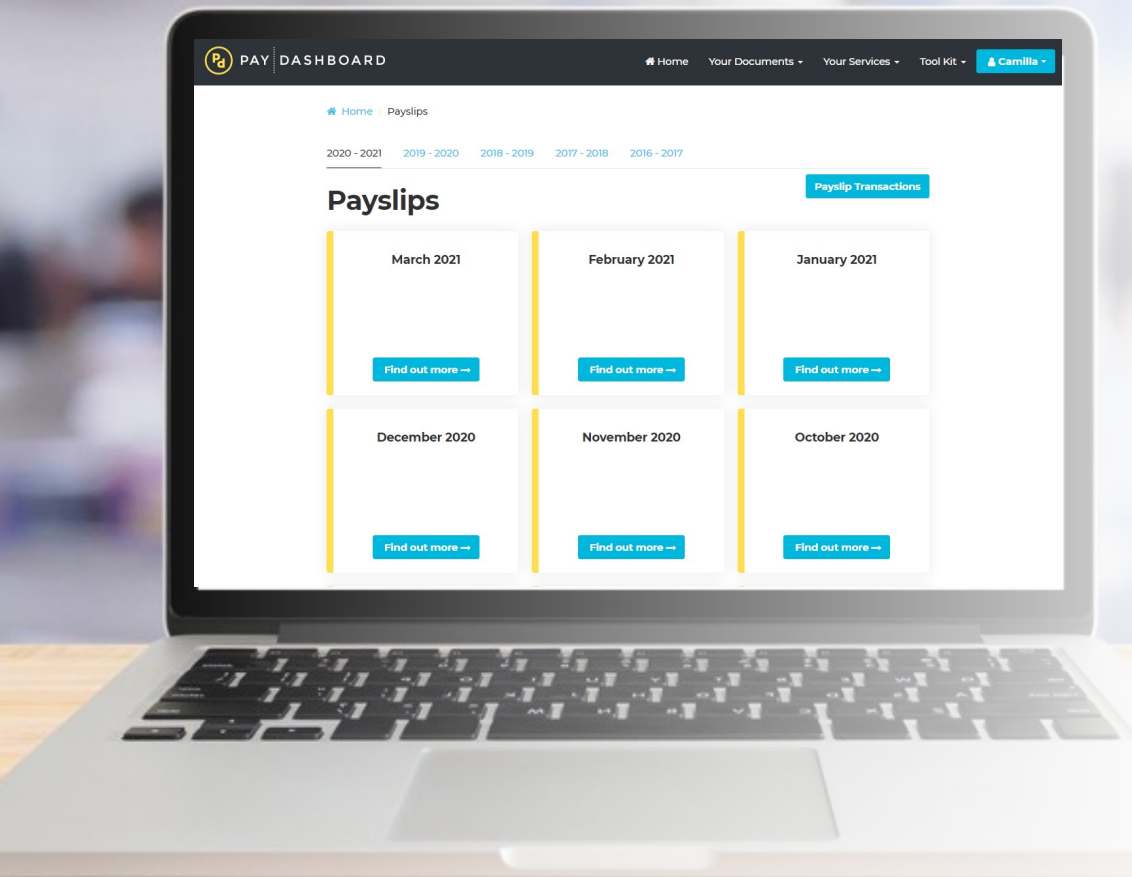
THE SITUATION

The team wanted to streamline their payroll operation and find a solution that could keep up with the pace of their continued growth.

Avery Healthcare had been working with two payroll providers, using two different payslip portals.

While PayDashboard's payslips were problem-free, employees using the other payslip portal had frequent issues logging in and accessing their data.

As part of their strategy to streamline processes across the whole group, Avery decided to move all their payrolls to one payroll provider and one payslip portal. They chose PayDashboard.





THE SOLUTION

Avery Healthcare chose to move all payrolls to one payroll provider and mandated PayDashboard as their payslip portal.

The deciding factor was the ease of use. Before, the payroll team received multiple payslip queries every day from employees who couldn't download or print their payslips. With PayDashboard, even the least tech-savvy staff have found it simple to use.

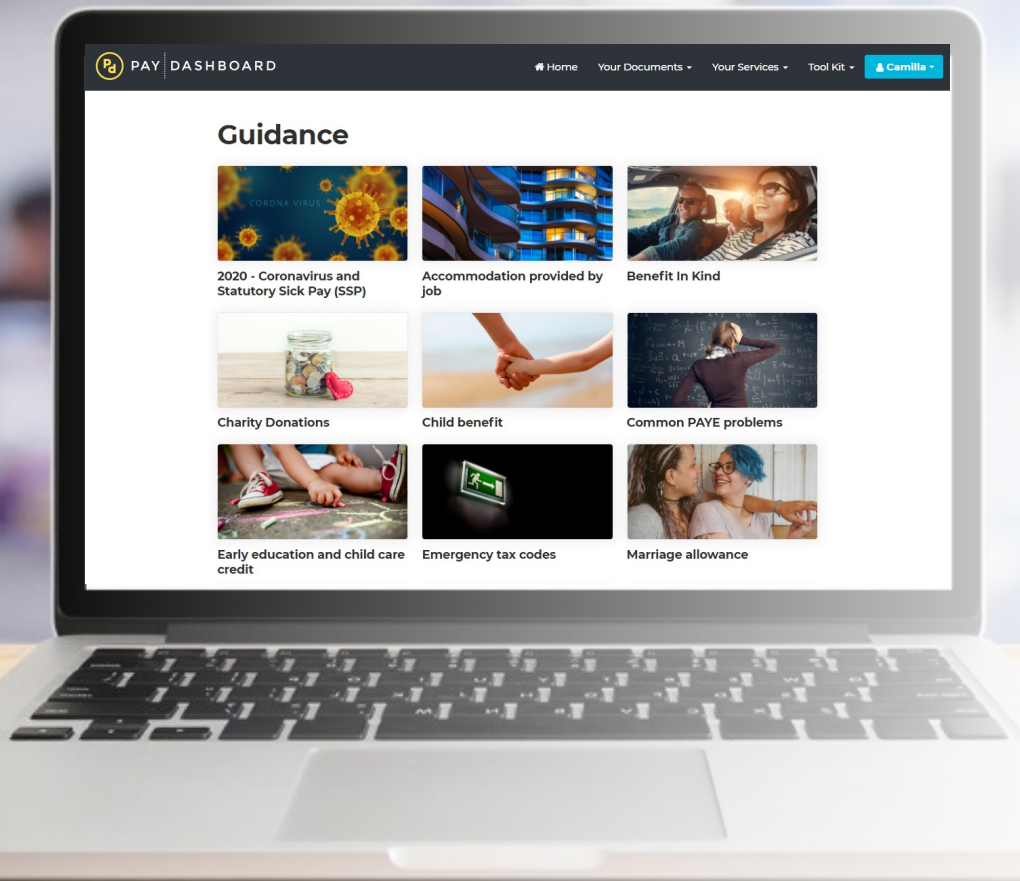
PayDashboard has been able to keep up with Avery's pace of growth, providing a simple, streamlined experience regardless of the amount of payslips processed.

THE RESULT

With PayDashboard, Avery Healthcare has a partner they can rely on as they move forward.

The team at Avery Healthcare is confident that they can provide a better payday experience to all their employees, without worrying about growing pains.

With plans to open an unprecedented 7 new homes in 2022, PayDashboard is the solution they can depend on.

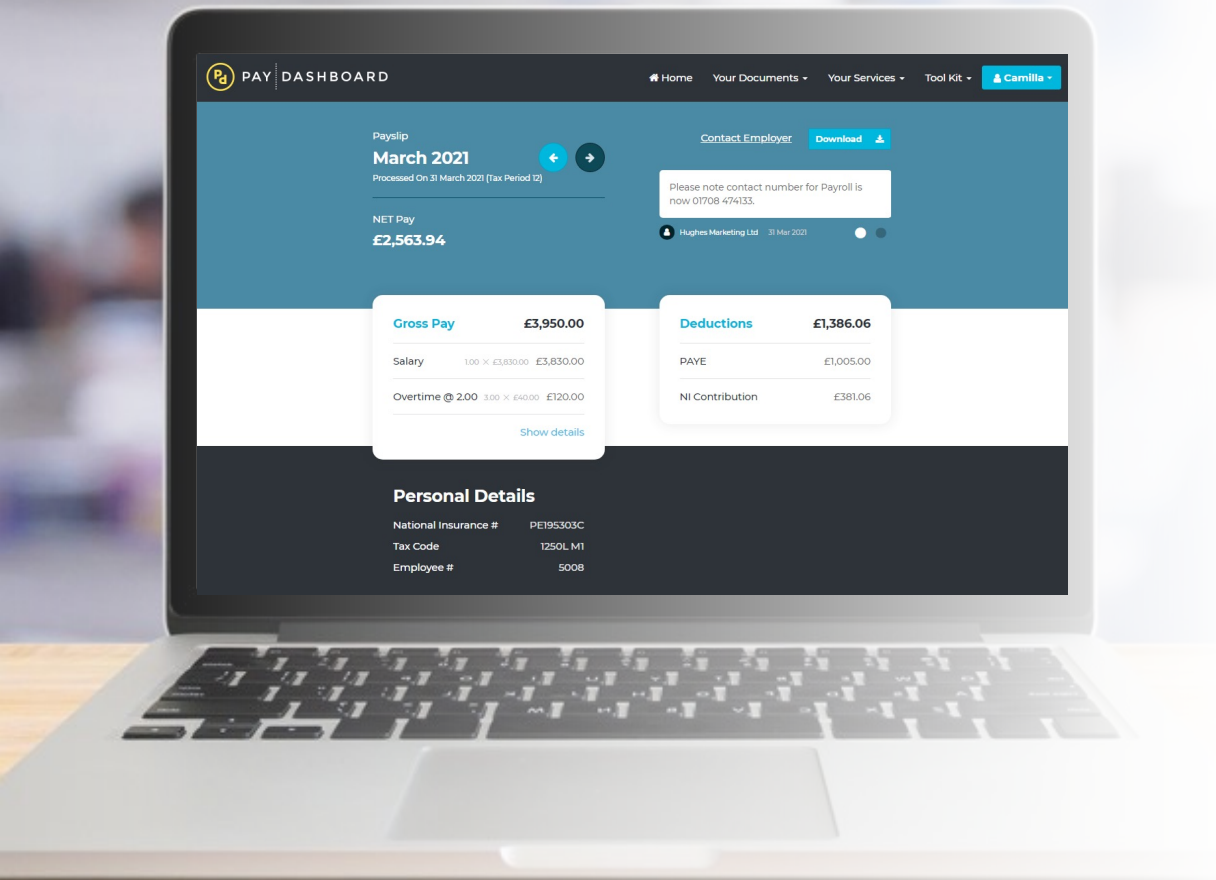




THE CLIENT

“10 years ago, we had 5 homes, now we have 70. Finding partners who can keep up with that is difficult. Solutions can often be good at a small scale, but then when you expand you start to see the cracks and you have to find something else. With PayDashboard, no matter how many homes we open, no matter what changes we make to payroll processes, nothing has gone wrong. It’s been seamless. No one has had any issues, and that’s all we can ask for.”

– Jugdeep Singh, Group Commercial Finance Manager at Avery Healthcare



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